

UNIVERSAL DEFENCE AND SECURITY SOLUTIONS (UDSS)

Quality Policy

Version 1.0 dated September 2023

POLICY CONTROL

Policy Title:	Quality Policy		
Issue Date:	September 2023	Review Date:	September 2025
Version:	Issue 1	Issued By:	Chrissie Ross
Scope	The UDSS Quality policy is to embed the Quality Management System in all aspects of the Company to guarantee standards and ensure improvement.		

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1. Introduction

The UDSS Quality policy is to embed the Quality Management System in all aspects of the Company to guarantee standards and ensure improvement.

2. Purpose

UDSS intends to continue to grow and provide excellent services in a range of industries. UDSS understands that Quality Management is key to providing reliable and effective services to our customers and generating further growth. This policy lays out our direction to achieve a quality-based operation.

3. Scope

This policy applies to all UDSS employees, members and others involved in our business.

4. Policy

4.1. The UDSS Quality Policy is defined and driven by strong management principles and behaviors in accordance with international best practice.

4.2 UDSS intend to build mutually profitable relationships with our customers, ensuring their long-term success, through an understanding of their needs and the needs of their customers as well.

4.3 UDSS will strive to achieve their commitments for quality, cost, and schedule.

4.4. UDSS will enhance the systematic research and use of best business and preventive practices at all levels and ensure reliable risk management.

4.5. Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys.

4.6. UDSS will continue to develop staff competencies, creativity, empowerment, and accountability through appropriate development programs and show strong management involvement and commitment.

5. Responsibility

5.1. The UDSS Board are responsible for the Quality management system.

5.2. Through the use of these guiding principles, all staff in UDSS are accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with best-in-class solutions and services.